

Profile of Mr. Vinayak Padalkar

Mr. Vinayak Padalkar is a professional with proven competence in Management be it Operations, Process or Client relationship. Sixteen years of varied experience has honed his skills to intrinsically understand the 'Customer'. His USP is his ability to excel in ensuring high quality customer experience, elevating customer satisfaction and managing cost effective operations. Post acquiring an Engineering Degree from the prestigious University of Pune, Vinayak has worked with cutting edge companies.

His nine year stint with Interactive Marketing Pvt. Ltd took him to multiple locations where he worked for clients like ICICI, SBI, Vodafone and Save the Children. Right during the high point of the mobile revolution, Vinayak, for a short time worked with Aircel and later moved on to WNS Global Services (P) Limited. His commitment to continual improvement allowed him to train and mentor employees leading to effective workforce management that resulted in arresting attrition. In his five years with the organization, Vinayak was recognized for ceaselessly contributing innovative ideas and completing a Six Sigma Green Belt project on Quality Improvement. His quest for excellence has always motivated him to give his best, whatever the nature of the assignment.

Training over 10,000 students, across Nashik working along with the Lokmat Group, guiding the students to excel in their career. Not only students, he also has been training people in companies like Writer Information, Mahindra & Mahindra, Skoda, the Taj hotels and Sula. His ability to implement and improve processes has added value to the organizations that he has worked for.